

Your employee is interested in learning new skills with AMA. Beyond helping you both achieve your goals, here's why that's an excellent idea.

AMA Seminars offer your employee:

- **Extensive practice in a supportive environment.** You really can't learn new skills from an app. You need to experience it, practice it, and get personal attention to the details that make a difference. There is simply no substitute for learning by doing.
- **Feedback from experts.** Our instructors are not professors—they are practitioners in the field, focused on what works now in the real world. Participants agree instructors make a difference and have rated our faculty 4.83 out of 5 stars. What's more, your employee will be learning alongside peers from other organizations gaining insight and knowledge from other industries and expanding their professional network.
- **Tools and techniques designed to improve performance.** Our courses are instructionally designed to make a difference in performance, which is why 99% of participants report they are using what they learned back on the job after taking one of our courses.
- **An Experience.** Yes, we know two or three days seems like a lot. But dedicating that time to truly master new skills is worth the time and money. And we're not just saying that--our customers agree: 98% of participants would come back for another course.

Still feel like you can't spare your employee for a training session?
Take a look at [our live online courses](#) which minimize time away from work.

Either way, remember that we don't lecture—we accelerate performance.

Developing Your Interpersonal and Cooperation Skills

Working in an atmosphere of misinterpretations and resentments? Are some people afraid to say what they think? Do others appear insensitive?

Situations involving frustration and lack of cooperation often come about as a result of poor communication, or even no communication at all. Some people may feel intimidated and unable to say “No” while others speak their minds but seem uncaring, leading to an unpleasant, unproductive atmosphere.

In this course, you will grasp the basics for good communication, including methods of implementing assertive, calm and effective exchanges with others. Since good communication guarantees good cooperation, this course is a must for anyone seeking a turnaround in team cooperation as well as improved performance.

How You Will Benefit

- Put the basics of good communication into practice
- Express yourself assertively, even in difficult situations
- Establish better cooperation with others
- Develop clear, effective communication
- Experience better cooperation between individuals or teams
- Establish a more productive atmosphere within the company