

DYNAMIC LISTENING SKILLS FOR SUCCESSFUL COMMUNICATION

Developing dynamic listening skills to ensure effective communication is the secret ingredient to your organization's bottom-line demands!

Seminar #2271

Overview

What are listening skills like in your organization? When was the last time you wanted to scream: "Is anyone listening?" Well, you're not alone. Although all of us talk and listen to one another, we may not have the best listening skills or be truly communicating. In a working environment defined by diversity, stress and uncertainty, it is not surprising that misunderstandings abound.

But help is on the way! This powerful seminar delivers *The Strategic Verbal Communication System*—an easy-to-learn process that enhances listening skills and communication and encourages productive interactions.

Schedule

- [2] days

- [2] days - \$1,995 Non Members
- [2] days - \$1,795 AMA Members
- [2] days - \$1,537 GSA

Credits

1.2 CEU /12 PDU

Schedule

We have 8 scheduled sessions located nationwide starting between 6/28/2012 - 2/14/2013

Date	Location	Duration
Jun 28, 2012 - Jun 29, 2012	San Francisco, CA	2 Days
Jul 30, 2012 - Jul 31, 2012	New York, NY	2 Days
Aug 27, 2012 - Aug 28, 2012	Chicago, IL	2 Days
Sep 27, 2012 - Sep 28, 2012	New York, NY	2 Days
Oct 22, 2012 - Oct 23, 2012	Arlington/Washington DC, DC	2 Days
Nov 29, 2012 - Nov 30, 2012	Atlanta, GA	2 Days
Dec 13, 2012 - Dec 14, 2012	New York, NY	2 Days
Feb 14, 2013 - Feb 15, 2013	Chicago, IL	2 Days

Registering more than 4 people, please call 1-877-566-9441.

How You Will Benefit

- Discover a powerful communication model for turning all interactions into productive outcomes
- Provide constructive information by addressing the performance...not the person
- Coach and counsel employees to build productivity and future employee development
- Develop listening skills and show interest and concern
- Clarify meaning and verify information to minimize misunderstanding and wasting time
- Fine-tune your listening skills to foster positive attitudes by providing effective feedback

What You Will Cover

- Acknowledging the emotions and ideas of others to build trust and improve communication in team situations
- Adjusting communication behaviors to communicate with different styles
- Applying active listening skills to separate message content from feeling
- Asking questions to expand knowledge and bring out new ideas
- Directing others by giving clear instructions and delegating

Who Should Attend

This seminar is designed for everyone who wants to ensure that he or she is applying listening skills to communicate effectively.

Ways to Register

- [Register Online](#)
- Call 1-877-566-9441 for an AMA Training Consultant
- Email customerservice@amanet.org
- Fax [AMA Text Registration Form](#)
- Mail [AMA Text Registration Form](#)