

PROCESS MANAGEMENT: APPLYING PROCESS MAPPING TO ANALYZE AND IMPROVE YOUR OPERATION

You can develop the best business strategy and hire the best talent but without the right process management you could still fail!

Seminar #6531

Overview

This process management seminar provides you with proven tools to successfully implement business improvements including process mapping techniques ...documentation of standard operating procedures ... and value-added vs. nonvalue-added activity analysis to successfully implement process management improvements.

Schedule

- [3] days

- [3] days - \$2,345 Non Members
- [3] days - \$2,095 AMA Members
- [3] days - \$1,794 GSA

Credits

1.8 CEU /18 PDU

Schedule

We have 7 scheduled sessions located nationwide starting between 7/16/2012 - 2/4/2013

Date	Location	Duration
Jul 16, 2012 - Jul 18, 2012	Chicago, IL	3 Days
Aug 20, 2012 - Aug 22, 2012	San Francisco, CA	3 Days
Sep 5, 2012 - Sep 7, 2012	New York, NY	3 Days
Oct 17, 2012 - Oct 19, 2012	Atlanta, GA	3 Days
Nov 7, 2012 - Nov 9, 2012	Arlington/Washington DC, DC	3 Days
Dec 19, 2012 - Dec 21, 2012	Chicago, IL	3 Days
Feb 4, 2013 - Feb 6, 2013	San Francisco, CA	3 Days

Registering more than 4 people, please call 1-877-566-9441.

How You Will Benefit

- Identify process management improvement opportunities
- Manage bottlenecks to enhance workflow and productivity
- Determine if nonvalue-added operations should be outsourced
- Use process management to know where excess levels of inventories can be reduced or eliminated
- Achieve more realistic and effective scheduling based on process lead-time data
- Know how each process relates to the whole operation

What You Will Cover

- Critical success factors for process management improvement projects
- Issues: business process elements...typical business processes... measuring and controlling performance
- Using project management techniques to improve processes
- Process mapping: collecting the data
- Analyzing the data and identifying desired improvements
- Why standard operating procedures (SOPs) are important
- Cultural and organizational issues and barriers

Who Should Attend

Senior and midlevel managers responsible for process mapping and process quality improvement... industrial engineers, IT analysts and design specialists and VPs of manufacturing.

Ways to Register

- [Register Online](#)
- Call 1-877-566-9441 for an AMA Training Consultant
- Email customerservice@amanet.org
- Fax [AMA Text Registration Form](#)
- Mail [AMA Text Registration Form](#)