

## LEADERSHIP SKILLS AND TEAM DEVELOPMENT FOR IT AND TECHNICAL PROFESSIONALS

Each year, hundreds of technical professionals gain the “people” skills they need to master the art of leadership at this powerful seminar!

Seminar #2569

### Overview

Leaders of technical professionals face a substantial challenge: to achieve successful task completion through positive work relationships. In this highly interactive seminar, you will learn how to build and lead a team...evaluate your team's performance...and develop an action plan for continued leadership success.

### Schedule

- [3] days

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- [3] days - \$2,345 Non Members
- [3] days - \$2,095 AMA Members
- [3] days - \$1,794 GSA

### Credits

1.8 CEU /18 PDU

### Schedule

We have 9 scheduled sessions located nationwide starting between 6/11/2012 - 2/11/2013

Date	Location	Duration
Jun 11, 2012 - Jun 13, 2012	Chicago, IL	3 Days
Aug 20, 2012 - Aug 22, 2012	New York, NY	3 Days
Sep 10, 2012 - Sep 12, 2012	Arlington/Washington DC, DC	3 Days
Sep 19, 2012 - Sep 21, 2012	San Francisco, CA	3 Days
Oct 10, 2012 - Oct 12, 2012	Chicago, IL	3 Days
Nov 5, 2012 - Nov 7, 2012	New York, NY	3 Days
Dec 3, 2012 - Dec 5, 2012	Arlington/Washington DC, DC	3 Days
Feb 6, 2013 - Feb 8, 2013	Chicago, IL	3 Days
Feb 11, 2013 - Feb 13, 2013	New York, NY	3 Days

Registering more than 4 people, please call 1-877-566-9441.

### How You Will Benefit

- Hands-on practice building and leading a team
- Maintain team performance during times of change
- Manage and resolve team conflict
- Develop the skills to manage the day-to-day challenges of team leadership

### What You Will Cover

- Technical vs. nontechnical professionals: differences that impact the leader's role
- Various types of teams: functional, cross-functional, self-managed and self-directed—how to vary your leadership style to meet the needs of the team
- Key steps to building high-performance teams
- Evaluating individual and team performance
- Using discipline, coaching, communication, problem-solving and authority to better manage your people

### Who Should Attend

IT and technical professionals, including team leaders, managers, directors and others who want to enhance their team-building and leadership skills.

### Special Feature

AMA Blended Learning combines instructor-led training with online pre- and post-seminar assessments, tune-up courses and other resources to maximize your training goals. Through a blend of proven instructor-led seminars and powerful online technology, AMA Blended Learning provides a compelling and more comprehensive experience for the learner - producing a greater return-on-investment for the employer and the seminar participant.

### Ways to Register

- [Register Online](#)
- Call 1-877-566-9441 for an AMA Training Consultant
- Email [customerservice@amanet.org](mailto:customerservice@amanet.org)
- Fax [AMA Text Registration Form](#)
- Mail [AMA Text Registration Form](#)