

Your employee is interested in learning new skills with AMA. Beyond helping you both achieve your goals, here's why that's an excellent idea.

AMA Seminars offer your employee:

- **Extensive practice in a supportive environment.** You really can't learn new skills from an app. You need to experience it, practice it, and get personal attention to the details that make a difference. There is simply no substitute for learning by doing.
- **Feedback from experts.** Our instructors are not professors—they are practitioners in the field, focused on what works now in the real world. Participants agree instructors make a difference and have rated our faculty 4.83 out of 5 stars. What's more, your employee will be learning alongside peers from other organizations gaining insight and knowledge from other industries and expanding their professional network.
- **Tools and techniques designed to improve performance.** Our courses are instructionally designed to make a difference in performance, which is why 99% of participants report they are using what they learned back on the job after taking one of our courses.
- **An Experience.** Yes, we know two or three days seems like a lot. But dedicating that time to truly master new skills is worth the time and money. And we're not just saying that—our customers agree: 98% of participants would come back for another course.

Still feel like you can't spare your employee for a training session?

Take a look at [our live online courses](#) which minimize time away from work.

Either way, remember that we don't lecture—we accelerate performance.

Need help? Contact 1-877-566-9441 or visit www.amanet.org/2925

Leading in a Diverse and Inclusive Culture

Maximize individual, team, and organizational potential through Diversity and Inclusion (D&I)

A diverse team with unique individual perspectives can deliver exceptional results. Having such a team calls for a leader with an arsenal of inclusive leadership practices and keen self-awareness.

This course gives you deeper insights into yourself, your team, and the benefits of inclusion at all levels in your organization. Through self-assessments, case studies, and proven hands-on activities, you'll develop competencies and get tools to create an environment fueled by engagement and innovation. In addition, you'll learn to apply a roadmap that ensures that all are heard, recognized, and appreciated—so productivity can soar.

How You Will Benefit

- Recognize the issues and value of D&I at the personal, team, and organizational levels
- Become a more inclusive leader by recognizing strengths and growth opportunities for yourself and for others
- Communicate effectively and inclusively in a diverse environment
- Articulate how operating from biases impacts innovation, productivity, and engagement
- Analyze diversity and cultural competencies in the context of talent management
- Harness the power of differences to boost team performance and collaboration
- Manage disagreements, misunderstandings, and conflict

What You Will Cover

- Introduction to diversity and inclusion
- How culture impacts our perceptions, beliefs, behaviors, and responses
- Bridging communication differences
- Applying cross-cultural communication and messaging skills that move people to commitment and action
- Recognizing and responding effectively and appropriately to diversity and inclusion dynamics
- Knowing how to be an actively inclusive leader
- Understanding the primary source of unconscious bias, micro inequities, and micro advantages
- Conducting dialogues about unconscious bias with peers, managers, and subordinates to improve communication, services to clients, and team collaboration

- Leading a successful multicultural team and inclusive meetings
- Dialogue: having difficult conversations
- Practicing facilitating and engaging in successful difficult conversations
- Developing your vision and plan for an inclusive workplace and teams

Who Should Attend

Managers and leaders who want to promote and lead an increasingly diverse workforce and client base and promote an inclusive environment; diversity and inclusion leaders; learning and development professionals.

Schedule

- [2] days - \$2,095 Non Members
- [2] days - \$1,895 AMA Members
- [2] days - \$1,795 GSA

Credits

1.2 CEU

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