Day 1 of Classroom
Topic: Communicating with Diplomacy, Tact and Credibility

Pre-Training
- Pre-read & Worksheet
- Style Assessment
- Goals and Intentions

Day 2 of Classroom
Topic: Conflict Management

Homework
Conflict Assessment

Session 1 of Virtual Seminar
Topic: Getting Results Without Authority

Session 2 of Virtual Seminar
- Getting Results Without Authority (Continued)
- Capstone

Homework
Microsegments
(i.e., interactive video, article & worksheet, podcast)

Homework
- Article & Worksheet
- Action Planning

www.amanet.org | 877-880-0264