

AMA Members-Only 2nd Quarter Survey

COVID-19 Changing the Way We Work

Over 500 AMA Members responded to our recent survey about the impact that the COVID-19 crisis is having on them and their organizations.

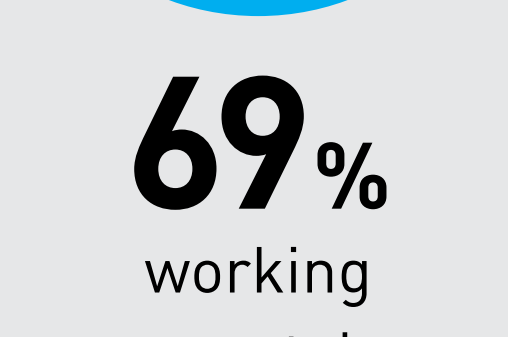
The survey questions addressed such concerns as level of preparedness, the effects on employee stress and productivity, whether businesses are still hiring and many other issues.

The survey closed April 30, 2020.

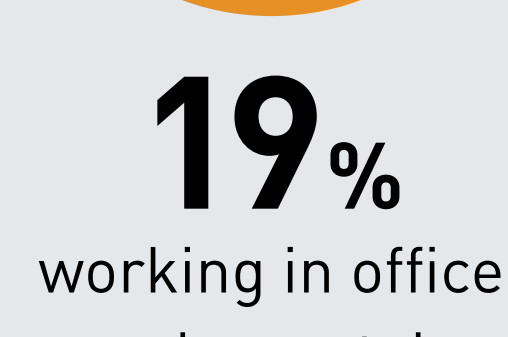
Members who responded represent numerous industries, including finance, professional services, manufacturing, healthcare, and government, among many others. Member job functions include CEO, C-Suite, Vice President, Director, Manager, Individual Contributors, and others.

KEY FINDINGS HIGHLIGHT

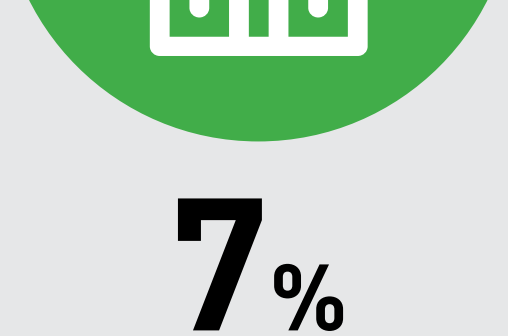
Members were asked to classify their new work setting, and the results are as follows:



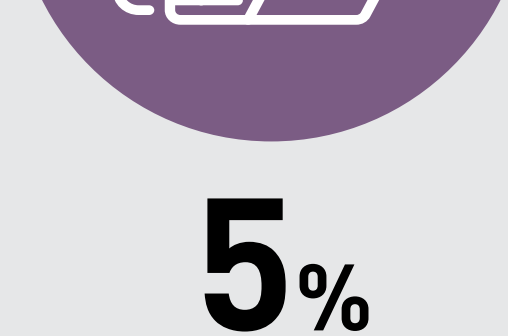
69%
working remotely



19%
working in office and remotely

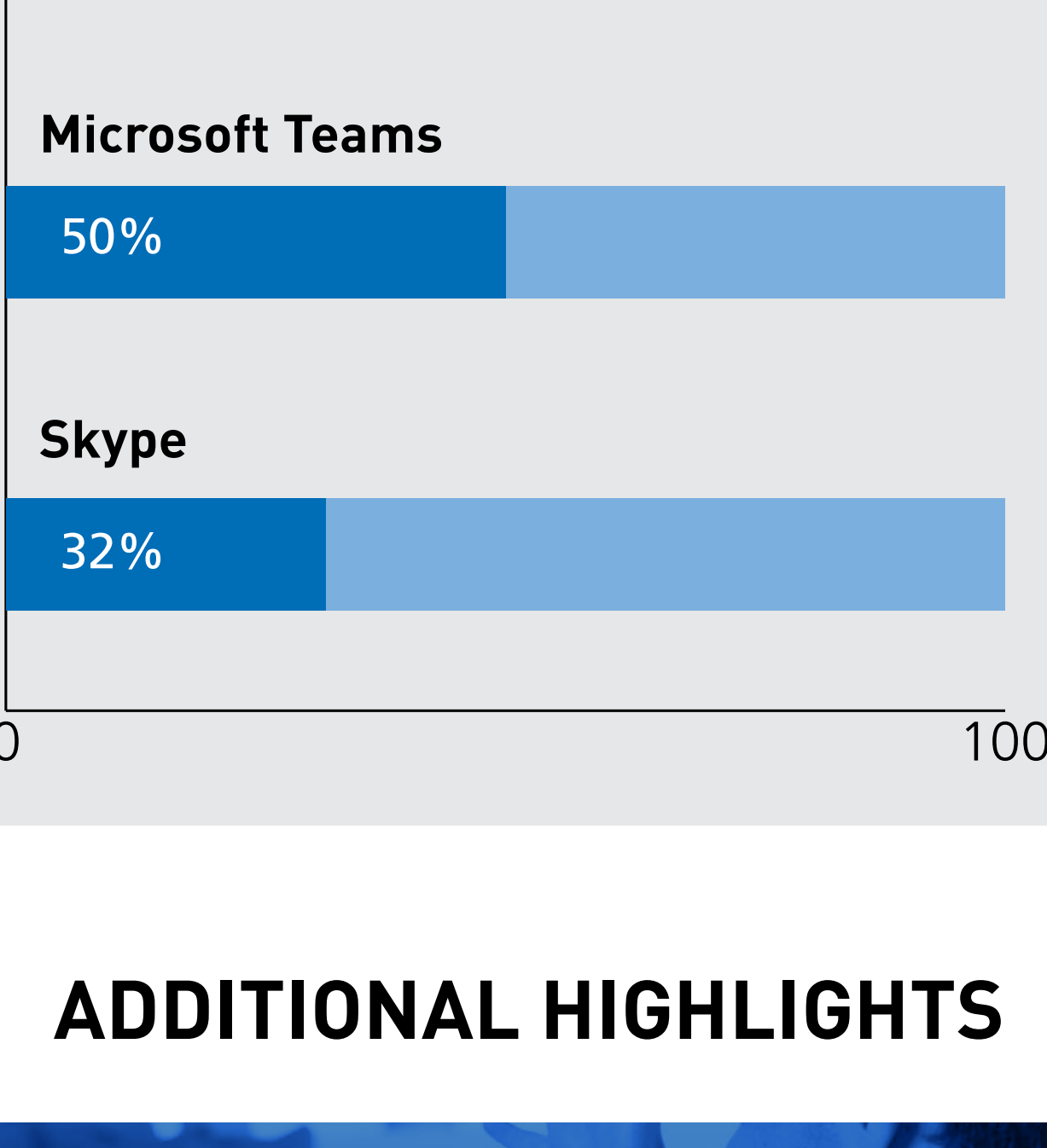


7%
working in office



5%
chose "other"

In addition, Members were asked to specify which virtual tools they were using for work:



ADDITIONAL HIGHLIGHTS

Organizational Readiness

52% said their organizations were prepared for this type of crisis

63% of member organizations have a crisis management team

60% have a formal contingency plan that is being used

54% stated their organization's contingency plan was "highly effective"

Adjusting to a New Way of Working

58% reported they were adequately prepared to work remotely

22% said that adjusting to a new way of work was difficult

46% said the crisis negatively impacted their productivity or ability to get work done

Staffing and Economic Impact



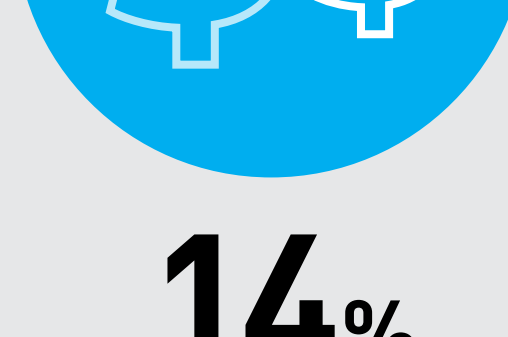
48% of organizations have implemented a hiring freeze



21% have reduced existing staff

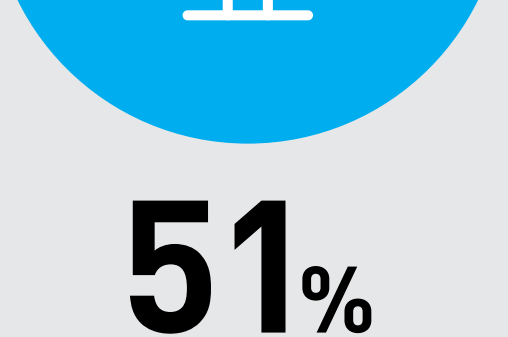


20% have reduced employees' working hours

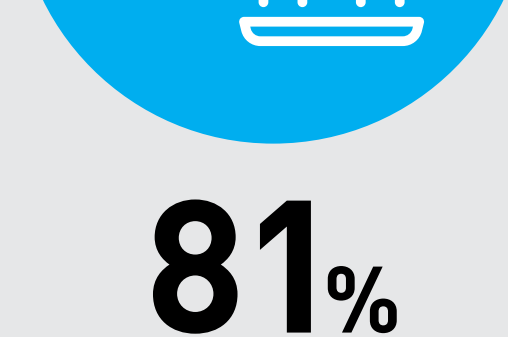


14% have implemented salary/pay reductions

Training and Development During the Crisis



51% have continued professional training during the crisis



81% are continuing professional development through online training

Thanks to all AMA Members who responded to this survey. We hope you find this exclusive infographic helpful in your development planning and change management strategies.

AMA now offers over 100 online training courses focused on Management, Leadership, Communications, Project Management and many other areas.

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