AMA Members-Only 2nd Quarter Survey

COVID-19 Changing the Way We Work

Members were asked to classify their new work setting, and the results are as follows:

69% working remotely
19% working in office and remotely
7% working in office

ADDITIONAL HIGHLIGHTS

Organizational Readiness

- 54% of member organizations have a crisis management team
- 58% have a formal contingency plan that is being used
- 63% stated their organization’s contingency plan was "highly effective"
- 48% reported they were adequately prepared to work remotely
- 22% said that adjusting to a new way of work was difficult
- 46% said the crisis negatively impacted their productivity or ability to get work done

- 69% said their organizations were prepared for this type of crisis
- 48% of organizations have implemented a hiring freeze
- 20% have reduced employees’ working hours
- 51% have continued professional training during the crisis
- 46% have reduced employees’ salaries/pay reductions
- 48% have implemented salary/pay reductions
- 51% have continued professional development during the crisis
- 48% have not reduced employees’ working hours
- 20% have not reduced existing staff
- 51% have not reduced employees’ salaries/pay reductions
- 51% have not implemented salary/pay reductions

Training and Development During the Crisis

- 48% of organizations have implemented a hiring freeze
- 21% have reduced employees’ working hours
- 20% have reduced existing staff
- 46% have reduced employees’ salaries/pay reductions
- 51% have continued professional training during the crisis
- 48% have not reduced employees’ working hours
- 20% have not reduced existing staff
- 51% have not reduced employees’ salaries/pay reductions
- 51% have not implemented salary/pay reductions

Thanks to all AMA Members who responded to this survey. We hope you find this exclusive infographic helpful in your development planning and change management strategies.