

## **American Management Association's How to Coach a Virtual Team**

### ***Learning Objectives***

- Manage the Performance of Your Virtual Team
- Explore Ways to Effectively Coach Your Virtual Team

### ***Performance Management***

- Describe the Three Parts of Effective Performance Management
- Identify Virtual Performance Challenges
- Integrate Coaching into Managing Individual and Team Performance

### ***Coaching***

- Identify Behaviors of an Effective Virtual Coach
- Use Tools and Techniques Effectively to Coach Virtually
- Explain All the Components of the GROW Model of Coaching