

## **American Management Association's HOWTO Coach a Virtual Team**

### ***Learning Objective***

- Be Better Able to Manage the Performance of and Coach Your Virtual Team

### ***Performance Management***

- Describe the Steps of Effective Performance Management
- Identify Virtual Performance Challenges
- Know Best Practices for Performance Management in Virtual Teams

### ***Coaching***

- Effectively Use Tools and Techniques to Coach Virtually
- Explain All of the Components of the GROW Model of Coaching