

American Management Association's Diversity, Inclusion, and Belonging Online Workshop

Learning Objectives

- Understand the Business Case for Diversity and Inclusion.
- Define Diversity, Equity, Inclusion and Belonging and Describe Their Influence On Our Day-To Day Interactions and Decision-Making Process.
- Select the Appropriate Virtual Channel for The Most Effective Delivery of Your Message.
- Develop a Workplace Vision and Plan That Embraces Diversity and Supports an Equitable and Inclusive Environment.

Introduction to Diversity and Inclusion

- Establish a Common Language Through Definitions.
- Understand the Business Imperative for Diversity and Inclusion In the Workplace.
- Reflect On the Multidimensional, Multicultural Aspects Of Individual Identity.

Bridging Communication Differences

- Describe the Importance of Flexing With Communication Style Preferences As An Inclusive Leader.
- Recognize Obstacles That Ineffective Listening Can Cause.
- Identify the Two Types of Micromessages and Recognize Microinequities.
- Understand Bias and It's Causes That Create Obstacles to Connecting With and Relating to Others.

Capstone: Practice and Application

- Put Into Practice Some of Your Instructional Learnings and Personal Insights From This Seminar.
- Use Role-Play to Simulate Real Situations and Interactions.
- Receive Feedback to Incorporate Into Your Inclusive Leadership Development Plan.
- Observe Others' Role-Plays and Provide Them With Thoughtful Feedback.