

# American Management Association's Critical Thinking

## *Learning Objectives*

- Promote Critical Thinking as a Valuable Process in the Workplace
- Use Critical Thinking Skills When Making Business Decisions and Taking Action
- Select Specific Tools to Use When Conducting Critical Thinking

## *Critical Thinking in Business*

- Define Critical Thinking
- Describe the Characteristics of Effective Critical Thinkers
- Relate the Role of Critical Thinking in Meeting Business Challenges

## *The RED Method of Critical Thinking*

- Identify the Skill Areas of the Critical Thinking Process
- Recognize and Use Skills That Support the Critical Thinking Process

## *Appraising Your Critical Thinking*

- Recognize the Value of Gaining Insight into Your Critical Thinking Skills
- Review Feedback on Your “My Thinking Styles” Inventory
- Understand the Connection Between Your Individual Thinking Style and the RED Approach to Critical Thinking

## *Context for Critical Thinking: Organizational Awareness and Managing Relationships*

- Understand the Attributes Associated with Organizational Awareness and Managing Relationships
- Anticipate Interpersonal Strategies You Will Need to Implement Critical Thinking at Work

## *Applying Critical Thinking Skills and Tools*

- Practice Using Critical Thinking Skills and Techniques in a Real Business Situation
- Identify Personal Situations Where Critical Thinking Can Be Used
- Select Tools for Using Critical Thinking Skills

## *Implementing Your New Knowledge and Skills*

- Anticipate Pitfalls You May Encounter as a Critical Thinker
- Create an Action Plan for Development of Critical Thinking Skills