American Management Association's
Developing Your Analytical Skills:
How to Research and Present
Information

**Learning Objectives**

- Apply Techniques to Information to Help Determine What Is Relevant
- Put Information into a Form That Can Be Analyzed
- Analyze Information in Order to Identify the “Best” Opportunity for Your Business, and Explain Your Reasoning
- Recognize Patterns, and Discern What They Can Mean for Your Business
- Identify a Framework as the Basis for Creating Presentations That Use Information You’ve Derived from Your Analysis

**Analytical Skills for the Business Professional**

- Identify Core Analytical Skills Commonly Used By Business Professionals
- Describe Some of the Challenges Business Professionals Face in Collecting, Evaluating, and Presenting Information and Recommendations
- Identify the Basic Steps in the Analytical Process

**The Plan Phase**

- Identify the Purpose of the Analysis
- Use a Tool for Clarifying Questions
- Decide on an Approach for Completing an Analysis
- Discuss the Importance of Considering the Needs of Your Audience When Developing Your Plan
- Create a Data Collection Plan

**The Analyze Plan**

- Use an Outline to Organize Data for Analysis
- Aggregate Unstructured Data into Segments Based on Common Characteristics That Define Them
- Organize Data via Graphic Tools
- Assess the Potential Risk Associated with an Analysis
- Use an Outline to Evaluate Data and Deal with Information Gaps

**The Conclude Phase**

- Describe the Characteristics of Valid Conclusions
- Explain How to Get from Conclusions to Recommendations
Develop Recommendations That Can Be Used in a Presentation

**Telling Your Story**

- Discuss Tools, Tips, and Techniques for Presenting Your Findings/Telling Your Story to Multiple Audiences
- Create and Deliver a Brief Presentation Highlighting Your Conclusions and Recommendations